

## Frequently Asked Questions about PlastiQ

### Who is PlastiQ?

PlastiQ is an online payment platform that provides a convenient and secure way to make payments with your credit cards and earn the rewards.

### Why should I pay with PlastiQ?

Making payments through PlastiQ is as simple as any other online transaction you have made with a credit card. You can use your existing MasterCard, Visa or American Express. Registration with PlastiQ is required (one time). For more information about making payments through PlastiQ, visit [plastiQ.com](http://plastiQ.com).

### Will paying with a credit card cost me more?

PlastiQ assesses a nominal fee for the service — a percentage of the total amount of the payment. The fee for each card is: MasterCard 1.75%, Visa 1.75%, American Express 2.5%. For each transaction, two charges will appear on your credit card statement: 1) the principal amount of the payment, and 2) the fee.

### Why am I being charged a fee?

PlastiQ provides their payment platform to simplify the payment process, while providing a convenient and flexible option for students. The fee that is assessed is one that is typically paid by the merchant for accepting credit cards, and covers the costs of processing credit card transactions.

### If I make a payment online with my credit card through PlastiQ, how long does it take for the payment to go through?

Normal credit card processing times apply. Payments are approved instantly, and funding may take from 1-3 business days. Contact a PlastiQ payment specialist if you have questions. Go to [plastiQ.com](http://plastiQ.com) for more information.

### What can I pay for through PlastiQ?

Donations, and Lump Sum Tuition Payments